

Raps Consulting Inc.

# CASE STUDY

TURNING STAFFING CHALLENGES INTO SEAMLESS HEALTHCARE DELIVERY

ON THIS PAGE: THE SITUATION

THE SOLUTION

THE IMPACT

90%

Fulfillment Rate Achieved 40%

Reduction in Dropout Ratio **3X** 

Faster Hiring of Nurses for Critical Roles

### THE SITUATION

A leading healthcare organization struggled to fill critical nursing positions, resulting in:

- Unfilled Roles: Staffing shortages in ICU and pediatrics, delaying patient care.
- High Dropout Rates: Over 30% of candidates left during extended hiring processes.
- Burnout: Overworked staff faced exhaustion, impacting morale and productivity.



"We couldn't find the right nurses fast enough. It was a constant challenge to maintain both quality care and operational efficiency," said the Director of HR.

## THE SOLUTION

RAPS identified the core issues and implemented a targeted solution using its expertise in healthcare staffing:

- **Data-Driven Recruitment:** Built a pipeline of pre-qualified RNs and LPNs using advanced analytics to predict demand.
- Faster Hiring Cycles: Reduced interview-to-placement time by 50% through streamlined processes.
- Enhanced Candidate Engagement: Personalized outreach and transparent communication reduced dropout rates by 40%.
- Retention-Focused Onboarding: Introduced onboarding programs that ensured smoother transitions for new hires.

# THE IMPACT

The transformation delivered significant, measurable results:

- 90% Fulfillment Rate: Addressed staffing shortages quickly and efficiently.
- 40% Reduction in Dropout Rates: Ensured a steady flow of qualified nurses into critical roles.
- **Enhanced Patient Outcomes:** Improved staff-to-patient ratios ensured timely, quality care.
- Operational Stability: Relieved stress on existing staff, boosting morale and performance.

# **Scaling Across the Organization**

The success of this approach has inspired broader adoption across other departments, enabling system-wide improvements in staffing and patient care delivery.

"With RAPS, we not only solved our immediate staffing issues but also built a foundation for sustainable growth," shared the Chief Nursing Officer.

### **FACING SIMILAR CHALLENGES?**

Partner with RAPS to reimagine your digital potential. Let's connect today!





